

OUTDOOR VISITING

STEPS TO SCHEDULE A VISIT

- Guests can call our office at 815-269-2970 within 24 hours to schedule a visit.
- Guests will need to call not more than 24 hours in advance to answer a series of prescreen questions for COVID-19 symptoms.
- Visitors will check-in at the Prairieview entrance to participate in a COVID-19 screen & have their temperatures taken.
- Visitors and residents **MUST** wear a mask and maintain Social Distancing (sit 6 ft apart) during their visit.
- Please leave any drop-off items at the front entrance. Do **NOT** hand anything to the resident during your visit.

GUIDELINES:

- All visits must take place in the designated area outside. No visitors are permitted inside the facility.
- **All visitors must have an appointment**
- Unfortunately, no children under the age of 18 are permitted at this time.
- Only two visitors are permitted per session. Residents are allowed one visiting time-slot per day to allow everyone an opportunity to spend time with their loved ones.
- Visitors will be required to answer prescreen questions by phone within 24 hours of their appointment. Visitors must also be screened and have their temperature taken when they arrive.
- Visits may be no longer than 30 minutes.
- Pets are welcome, however hand sanitizer needs to be used after petting the animal.